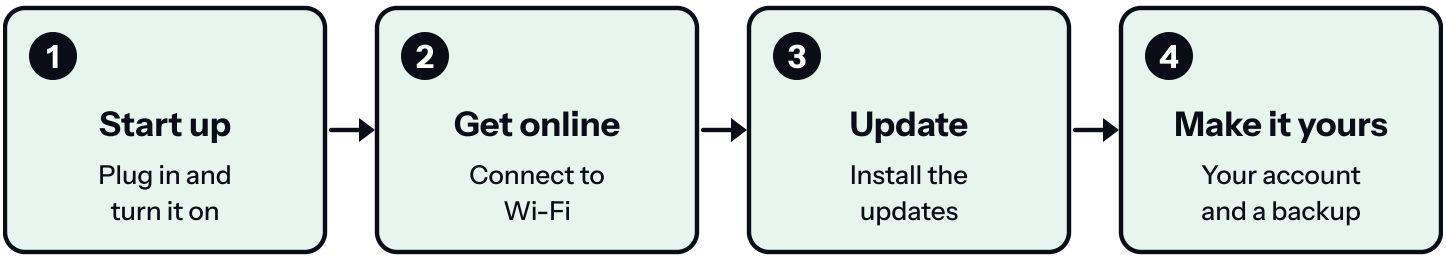
Welcome to Your Computer

Your first day, how to take care of it, and what to do if something stops working.



Find out what you have

On Windows, open Settings, then System, then About. On a Mac, click the Apple menu and choose About This Mac. On Linux, open Settings and look for About or System Information. If it says Windows 10, tell us: it no longer gets regular security updates, and we can talk through options.

Your first day

1. Plug it in and turn it on.
2. Connect to Wi-Fi.
3. Install updates, and restart when it asks.
4. Make your own account with a password only you know.
5. Turn on the screen lock.

Make it comfortable

Open Settings and search for text size, display or accessibility to change the text, brightness, zoom, mouse and sound.

Keep it safe

Install software only from the official store or a company's own site. Do not open links or attachments you did not expect. Our Accounts and Passwords and Updates and Backups guides show how to protect your account and files.

Take care of it

Keep drinks away from it, leave the air vents clear, and use its own charger. Shut it down or close the lid before you put it in a bag.

If it stops working

Restart it, check the charger and cables, and turn Wi-Fi off and on. If that does not help, use the contact form on our website and tell us what you see on the screen.

Sources: Microsoft Windows lifecycle information (support.microsoft.com). General information; menus change with each update. Last checked November 2026. Is something unclear or out of date? Use the contact form on our website and choose Guide feedback.